

DIBLES PARK CO LTD

ACCESS STATEMENT 2008

Introduction

Naturally, we hope that you will want to come to stay at our Park and enjoy the facilities and surroundings within the Park. We would like to help you in anyway that we can and if you require assistance whilst planning your visit or during your stay we will be delighted to assist.

Pre-arrival

We cater for touring caravans, motorhomes and have privately owned residential park homes.

Our website has a link to our access statement.

Our brochure and this access statement are available in large print on request and we can post a copy if required.

We offer email facility.

Public transport – buses run to Southampton, Fareham, Gosport and Portsmouth.

The nearest bus stop is 0.5 miles away.

Nearest shop is 0.5 miles away. Nearest village is 1 mile away.

Various equipment hire is available within a 5 mile radius

No smoking in any of the public areas.

Touring guests are allowed to bring dogs (maximum 2 per unit). Dogs must be exercised off the park.

Arrival & Car Parking Facilities

Large company name signs are positioned just outside the entrance.

Reception area has a large tarmac car park at the entrance, with no barriers.

All parking bays allow for rear access to vehicles. Parking bays are 2100mm wide.

Signs around the park are green with large white writing.

Roads into and around the park are tarmac

Road into the park at the entrance has a slight slope 1 in 14 gradient, and is 5500mm wide.

There is lighting on car park & roads around the park.

Main Entrance & Reception

The entrance to reception is directly at the entrance of the park next to the car park on a level tarmac road leading to a sloped pathway to reception.

Sloped pathway is 1 in 6 gradient with handrails on either side. Handrails are 95mm high and the pathway is 1140mm wide.

There is an area outside the reception door, which is undercover.

There is a step leading into reception, which is 220mm high.

If reception is closed there is a push button bell (1375mm high from the ground)

The door leading into reception is 870mm wide and is side hung

Public space in reception area is 1800mm x 1600mm, seating and paper/pens are available.

Reception opening times are 9.00 to 17.00hrs with a lunch break around 13.00hrs.

Emergency number is displayed when wardens are away from the park.

The low level reception desk is 730mm high.

Clear price signs, available in large font size.

Public Areas (The Park)

The park is situated on one level with numerous streetlights.

There is a bench outside reception

There are speed bumps around the residential park home area only (none in the touring areas)

Fire notices are displayed throughout the park.

Public Areas (Toilet / shower block)

The area leading up to the toilet / shower block is tarmac and on one level. Vehicles can park very close to this facility. This block is available for use all the time.

Ladies and Gents are two separate entrances each with automatic lighting from dusk to dawn.

There is a small step (100mm high) leading into a covered area (1470mm by 900mm) in front of each entrance door. All steps are painted or edged with white paint.

There is another step (75mm high) leading into the facilities.

There is a 730mm wide side hung door with a combination code keypad, which is 1200mm from the ground. The numbers on the keypad are small.

The facilities inside are on one level with lino flooring with a long non-slip mat at the entrance. The inside lights are operated by a flick switch which is 1300mm from the ground. There are coat hooks available.

There are 4 toilet cubicles in the Ladies and 3 toilet cubicles in the Gents.

The doors leading into the toilet cubicles are 650mm wide; side hung and have coats hooks.

The area inside the toilet cubicles are 829mm x 1500mm.

The heights of the toilet seats are 445mm high

There is a small step (80mm high) leading to the urinal area in the Gents. There are 3 urinals in a 870mm x 1800mm area.

There are 4 shaving points in the Gents, which are 1000mm from the ground.

There are 2 shower cubicles in the Ladies and 2 in the Gents.

The doors leading into the shower cubicles are 605mm wide and side hung opening outwards.

There is a small step (30mm high) leading into the shower cubicles

The undressing areas in the cubicles are 780mm x 800mm with non-slip tiled flooring and a stool is provided.

The shower trays are 750mm x 750mm. The showers have thermostatic mixers and lever taps. The walling is made of showerboards with a corner shelf in each cubicle.

There are coat hooks on each side of the cubicles and on the cubicle doors.

There are 3 sink basins in each of the Ladies & Gents. The sinks are integrated in a worktop at 830mm height and have push button taps.

The push button hand-drier is located on the wall and is at 1200mm from the ground.

A hairdryer (free of charge) is provided in each of the Ladies and Gents (1500mm height).

There is a chair and a baby-changing fold up piece of equipment in the Ladies toilets.

Public Areas (Dishwashing area)

The dishwashing room is at the rear of the toilet/shower block. The standing area is 1000mm x 1000mm with a 730mm wide sliding door and a concrete floor. This facility is open all the time.

There is a tarmac path leading up to this room and one level.

There is a small step (150mm high) leading into this room.

There are two sink units, which are 940mm high and have screw top taps.

A pull switch operates lighting, which is 1600mm from the ground.

Public Areas (Tourist information Office)

The area leading up to this office is gravel and one level.

The tourist information office is 1900mm x 2080mm, with a 730mm wide side hung door (half glazed). There is a small step leading into this room, which is 80mm high, flooring is ceramic tiled with a rubber non-slip mat at the entrance. This facility is open all the time.

A public telephone is provided in our tourist information office, which is 1300mm from the ground.

Emergency telephone numbers are clearly displayed on a white sign with black writing in a large font size.

Lighting is on automatic timer from dusk to dawn.

Tourist information leaflets, brochures and bus timetables are available and are placed on wide shelving areas at varying heights.

A visitors' book is available for comments and placed on a low level table.

There is a chest freezer in this room for public use.

Public Areas (Laundrette)

The area leading up to the laundrette is tarmac and on one level. Vehicles can park very close to this facility. This facility is open all the time.

The standing area for people to stand is 1400mm x 2300mm with a 730mm wide side hung door (half glazed), flooring is ceramic tiled with a non-slip mat almost the full length of the room.

3 front-loading washing machines on ground level and 3 front loading tumble driers above the washing machines.

All machines are token operated. Tokens are available from reception.

Hand wash sink unit is 900mm high, and has lever taps.

Iron and on switch is accessible from seated or standing position and ironing board is adjustable.

Lighting is on automatic timer from dusk to dawn.

Touring Pitches

There are 11 level gravel pitches, some with grassy areas in between pitches.

All touring pitches have electric hook-up. There are lights on all the electric hook-up units and are on automatic timer from dusk to dawn.

One touring area has 4 pitches; these are between 11m – 20m far away from the toilet/shower block.

The other touring area has 7 pitches; these are between 10m – 35m far away from the toilet/shower block.

Vehicles can be parked next to touring units.

Assistance in pitching touring units is always available upon request.

There are 2 water points, 1 chemical toilet disposal point, and numerous fire points on the park which are no further than 20m from any pitch.

The dustbin and recycling area is well-signed and on the car park at the entrance to the park. The 2 large dustbins for general waste have lift-up lids and are 1300mm high. The 5 small recycling bins have blue lids and are 1000mm high with lift-up lids.

Pitches are allocated on booking and we are happy to advise on the location and suitability for your requirements on enquiry.

Contact Information

Address : Dibles Park Co Ltd, Dibles Road, Warsash, Southampton, SO31 9SA
Telephone : 01489 575232
Email: dibles.park@btconnect.com
Website: www.diblespark.co.uk

Local public transport numbers : 08706082608 (First Group)
Local public transport website : www.firstgroup.com

Future Plans

Designated parking for guests with a disability

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the park. If this statement does not answer your particular question please let us know and we will endeavour to answer your question and amend this statement for future use.

We welcome your feedback to help us continuously improve, if you have any comments please record these in the visitors book in the tourist information office or email us at the above address or telephone us on the above number.